Going Virtual in the COVID-19 Era
Virtual Collaboration 2.0
Advanced Techniques to Collaborating Online
Webinar Panelists

- **Mike Shanley**, CEO & Founder, Konektid

- **Arianna Montero-Colbert**, Account Manager & Scrum Master, TechChange

- **Beth Skorochod**, Director of Practice, CollaborateUp
Technology Considerations

The technical platform can make or break a meeting

Balance platform capabilities with ease of use

- Zoom
- Adobe Connect
- WebEx
- Hangouts
- Skype
- Blue Jeans
- Calendly (organizing calendar)
- Trello/WorkPatterns (1-1 task list)
- Google Docs
- Slack
- WhatsApp
Technology Considerations

**Choice Matters**

- Chat
- Video
- Polling
- Whiteboards
- Breakout sessions
- Bring a sense of wonder
Blended Methodologies

Basic platform functions

Google docs

Miro/MURAL/other whiteboard apps

Graphic recording display

Pre-sent electronic worksheets or tools
Facilitation Techniques

**Bringing Humanity into the Virtual World**

- Video as possible
- Audible applause
- Virtual stretches
- Strategic breaks with time for chatting
- Know, Feel and Do
- Group Photo
- Call me by my name
Facilitation Techniques

**Advanced Facilitation**

- Public countdown for presenters
- Rapid feedback loops
- Deliberate group assignments
- Catering to different communication styles
- Separate, simultaneous channel for facilitation team
- Pre-webinars & profile sheets
- Photo stories
- Deliberate background
The USAID Market Specialists
USAID New Business Trends under COVID-19

- Remote capture trips
- LinkedIn recruits
- Subscriptions (re-allocating travel budgets)
- Engaging external consultants/firms to support surge support needs (re-allocating travel budgets)
- New partner engagement
Questions and Discussion
Going Virtual in the COVID-19 Era

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Thank you for attending!